

## CSR (Corporate Social Responsibility)

The Group has adopted the theme, "What ICT can do for society and people," as the pillar of its CSR activities. We have established a CSR committee to review and determine the basic policy for overall CSR activities as well as business continuity projects. In addition, we have set up the Compliance Committee, the Risk Management Committee, the Security Committee, and the Environmental Activity Committee.

These committees formulate policies and initiatives in each area and promote their implementation throughout the Group.

### Information Security

Being in the position of managing customer business information and information systems, the Group is striving to steadily enhance security levels to maintain its reputation as a reliable, trustworthy partner for customers. To this end, we set up the Information Security Committee in fiscal year 1990. In addition, we formulated the Group's first Information Security Comprehensive Strategy in 2004 and the second Information Security Comprehensive Strategy in 2006, with the Group working in concert to reinforce our information security measures from the mid- to long-term perspective. As a result, by the end of the fiscal year ended March 2009, 22 companies including two new members had obtained ISO 27001 (ISMS) certification and 12 companies had obtained the Privacy Mark certification. Starting in 2009, the Group will promote various cross-sectional measures with the Information Security Comprehensive Strategy 2008 as the cornerstone.

### Compliance

Compliance with laws and regulations, social norms, and corporate regulations along with a commitment to ethical business practices is at the very heart of fulfilling corporate social responsibility. In accordance with the Basic Compliance Policy, the Group has established Basic Compliance Rules that stipulate organizational structure and systemized communication channels for consulting and reporting. In addition, the Group is striving to strengthen compliance by implementing and managing those rules.

### Risk Management

To consistently maximize corporate value over the long term, it is important to quickly respond to risks facing the Company. To that end, the Group established the Risk Management Committee. We have categorized risks for management into those related to information, goods, products and services, disasters and accidents (crime and damage), and the environment, and have implemented measures for preventing the occurrence of specific types of risk.

### Business Continuity Plan (BCP)

The Group has been pursuing business continuity efforts since 2005, strongly aware of our social responsibility to maintain business support for customer information system operations even at times

of large-scale disasters. Based on our Business Continuity Plan, we have been working to establish an organizational structure, secure the necessary resources for business continuity, and realize cooperation with neighboring companies and local communities. Also, we have made responses to the new strain of influenza that has spread since late April 2009, in accordance with the Business Continuity Plan. Our efforts are provided in our corporate website for external users.

### Contributions to Society

The Group is contributing to the sound and affluent development of regions and society in general by utilizing its features as an IT company. To support the sound growth of the next generation in an IT society, we offer training and seminars for students, school teaching staff, and parents, and we contribute to international exchanges and foster youth through the Company's badminton club. In addition, we support various voluntary activities by employees centered on the social contribution club, Uni-Heart, so that the desires and actions of individual employees will lead to the realization of a prosperous society.



Seminar at junior high school for promoting safe and secure use of mobile phones and Internet

### Environmental Conservation

To play an active role in forming a sustainable society, we conduct EMS-based activities across the entire Group. We are aware of EMS when conducting supply-chain management and business administration works at office. Also, we are promoting the reduction of the Group's environmental burden through such channels as Information Technology for e-learning and teleconference. Furthermore, IT services provided by the Group contribute to reducing the environmental burden of our customers' business operations.

